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This study shows the value of a set-theoretic comparative technique—namely, fuzzy-set
qualitative comparative analysis—as a means to supplement other traditional techniques, such
as regression analysis and structural equation modeling. The study illustrates the technique by
using the empirical dataset in Skarmeas and Leonidou's (2013) study on consumer skepticism
about corporate social responsibility (CSR). The investigation provides more nuanced coverage
of the role of CSR skepticism than the conventional "net effect" symmetrical explanation and
illustrates that CSR skepticism and its impact are contingent on combinations of complex
antecedent conditions and several alternative paths. Specifically, the study expands on
Skarmeas and Leonidou's findings by showing that the degree of CSR skepticism depends on
the combination of "ingredients" in the CSR-induced consumer attribution causal "recipes." The
study also shows that the deleterious influence of CSR skepticism on consumer-related
outcomes, such as retailer equity, resilience to negative information about the retailer, and word
of mouth, is conditional and depends on the combination of antecedent conditions that occur in
the causal statements.

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